**CSIS 3175-002 PROJECT PART A: PRELIMINARY REVIEW**

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**GENERAL INFORMATION**

APP NAME: Transit – Real-Time Transport

VERSION: 4.1.3

DEVELOPER: Transit App, Inc

LAST UPDATED: January 12, 2017

DOWNLOADS: 1 million+

PLAY STORE RATING: 4.2 Stars (32,725 Reviews)

>Intro

**Usability (35)**

* Familiar use of Google Maps
  + Location of the actual stations hard to see
* Skytrain: treats Expo line as one line (reasonable); requires the user select the line (which has Waterfront selected by default) and then switch it to Production-Way
  + Switching directions on the same line might not be obvious (same colour for both)
* Real-time tracking very intuitive
  + Different coloured lines for incoming/outgoing trains
  + Schedule at the bottom to show ETA for next stations along the line
* Creating a plan is easy (select the station and hit GO)
  + Due it being a list, actual locations of the station may be confusing for people not familiar with the Vancouver area
  + Phone location MUST be on
* Extremely buggy behaviour for lines with two trains running (King George/Production Way)
  + @New West Station, could not select between the two lines
  + Only Waterfront and one or the other could be selected
  + No prompt to change trains
  + Eventually changed on its own due to unknown circumstances

**Aesthetics (20)**

* Bright selection of colours
* Good use of contrast
  + White backing for most of the app with large, brightly coloured buttons
* Large, readable font
* Clean, modern look
* Once a trip is planned, borderline of cluttering the screen with different notifications/screens

**Responsiveness (20)**

* Fast?
* Location feature can be buggy; moving around on the map can cause buttons/options to “jump” or disappear
* GPS gets fucked through a tunnel
* Real-time name misleading
  + Skytrain icon on the map transitions very smoothly because it is based on the scheduled times, not actual vehicle location
  + Phone location very clearly is ahead of the “skytrain”

**Support (15)**

* No public changelogs
* Semi-active developer blog and twitter
  + Twitter does reply to people who are having issues
* Dev replies to some reviews to fix errors

**Additional Features (10)**

* Supports international cities/transit systems
* Bus support

>Final Conclusions